

Non-Government agencies offering support or counselling in the ACT

- Lifeline (24hrs) 131114
- Mensline Australia (24hrs) 1300789978
- Canberra Rape Crisis Centre (crisis line) 62472525
- Mental Health Foundation offers a referral service for information on counselling services in the ACT (not crisis assistance) 62826658
- Relationships Australia (not crisis assistance) 61227100

National support and advocacy organisations

- Lifeline's 13 11 14 service is staffed by trained volunteer telephone counsellors who are ready to take calls 24-hour a day, any day of the week from anywhere in Australia.
- Care Leavers Australia Network (CLAN)
Phone: 1800 008 774
Website: www.clan.org.au
- Alliance for Forgotten Australians C/o Families Australia
Phone: 02 6273 4885
Website: www.forgottenastralians.org.au
- Child Migrant Trust Victorian Office
Phone: 03 9347 7403
Website: www.childmigrantstrust.com
- WA Office
Phone: 08 9386 3605
Website: www.childmigrantstrust.com
- The International Association for Former Child Migrants and their Families
Phone: 03 9348 1354



16 NOVEMBER 2009

FORGOTTEN AUSTRALIANS and FORMER CHILD MIGRANTS NATIONAL APOLOGY 2009

SUPPORT CONTACTS



department of disability, housing & community services



FORGOTTEN AUSTRALIANS & FORMER CHILD MIGRANTS NATIONAL APOLOGY 2009

During the last century more than 500 000 Australians were subject to institutional care, and some experienced abuse and neglect whilst in care and the legacy of these experiences continues to impact on their lives today. 7000 former Child Migrants arrived in Australia through child migration schemes, many of whom were placed in institutions.

In 2004 a Senate Inquiry allowed many people who had been in the institutional care system to tell their stories - many for the first time. One of the main recommendations to come out of the inquiry was for the Commonwealth Government to issue a formal statement acknowledging, on behalf of the nation, the hurt and distress suffered by many children in institutional care, particularly the children who were victims of abuse and assault.

A formal Remembrance Ceremony will be held in the Members' Hall in Parliament House at 11 am on 16 November 2009. The Prime Minister will apologise to the Forgotten Australians and former Child Migrants.

Queensland

Lotus Place

A number of support services operate from Lotus Place in South Brisbane.

The Aftercare Resource Centre

Phone: 1800 501 560

Website: www.aftercareresourcecentre.org.au

Historical Abuse Network

Phone: 07 3844 0966

Website: www.han.merivale.org.au

Esther Centre

Phone: 07 3844 0966

Website: www.esther.merivale.org.au

State Based Support Services

Western Australia

The Department for Communities, Western Australia, offers a range of support services and has social workers available from 9am - 4.30pm, Monday to Friday; call **1800 617 233** to obtain immediate assistance.

ACT

Barnardos Australia

Senior Manager for After Care
(02) 92182370

Marymead Child and Family Centre

Enquiries Line
(02)6162 5800

NSW

NSW Department of Community Services

Website: www.community.nsw.gov.au

The Aftercare Resource Centre Support Service

Telephone and face to face services for people who were in care in NSW.

Phone: 1800 656 884

Website: www.relationships.com.au/what-we-do/services/aftercare/aftercare-nsw

South Australia

Post Care Services

Post Care Services is a service for adults who were in State or Out of Home Care as children in South Australia.

Phone: 1800 188 118 (Monday to Friday 8.45 am to 5.00 pm)

Website:

www.dfc.sa.gov.au/pub/default.aspx?tabid=235

Tasmania

After Care Support Service

Phone: 03 6222 7308

Victoria

The Interim Service for Forgotten Australians

Phone: 1800 509 203

Website: www.interimservice.org.au

Adoption and Family Records Services

Phone: 1300 769 926

Website: www.cyf.vic.gov.au/placement-support/family-records

Broken Rites

Broken Rites is a non-denominational support group for people who have been abused sexually, physically or emotionally in religious institutions.

Phone: 03 9457 4999

Website: brokenrites.alphalink.com.au/

ACT Government Contacts

Department of Disability, Housing and Community Services

Rostered staff from the Adoptions and Permanent Care unit will be providing support through the Adoptions Information line.

Ph: (02) 6207 1335

For Freedom of Information requests:

Senior Information Officer OCYFS
Organisational Governance

Department of Disability, Housing and Community Services
GPO Box 158

Canberra ACT 2601

Ph: (02) 6205 3296

For more information on Freedom of Information requests please go to:

http://www.dhcs.act.gov.au/publications/freedom_of_information